



September 28, 2010

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Apology and Prevention Measures Concerning Loss of Information Medium Containing Personal Information

We sincerely apologize for the considerable inconvenience and worry we have caused patients and their attending medical institutions due to the loss of an information medium containing personal information by Fukuda Lifetech Joyo Co., Ltd., a subsidiary of the company (hereon referred to as our subsidiary).

Here, we would like to report the current progress status of prevention measures being implemented since announcing “Notice of Loss of Information Medium Containing Personal Information” on September 2, 2010.

Note, at present, no harm, such as illegal use of personal information, has been confirmed.

Details

1. Content of Missing Information Medium Containing Personal Information

One Handy Terminal and the names of 1,067 patients

Please note that the lost Handy Terminal is protected by a password and there is absolutely no information on the relevant Handy Terminal concerning patient addresses or illnesses.

2. Background to This Loss

At 2 p.m., on September 2, 2010, we received a report from an employee of our subsidiary, stating that a single information medium (Handy Terminal) containing patient names had been lost.

Following this report, our subsidiary was searched internally and externally, proving the loss to be genuine.

3. Post-Incident Measures and Prevention Measures

At present, we have not received any confirmation of the whereabouts of the Handy Terminal in question.

At present, no harm, such as illegal use of personal information, has been confirmed.

As of September 2, 2010, whenever a Handy Terminal is to be taken outside of company premises, at all times, it must be kept on the employee’s body using devices such as a neck strap. Moreover, we have yet again reinforced the group policy where regular checks are made to confirm the whereabouts of each Handy Terminal.

From September 3, 2010, we apologized for this incident and explained the background individually to the medical institutions where the patients are receiving medical examinations.

In addition, as a preventive measure, we have organized business operations so that the personal information of patients is always masked, and we have commenced work to fully introduce this business operation in all the group companies nationwide as of today (September 28, 2010).